

Energy Charge List

Charge reference	Amount (£)	Reference to T&Cs
Fraudulent or erroneous payment made to account	Up to £25 per fraudulent or erroneous transaction, to cover the cost we've incurred in bank charges.	8. Payments and charges – your payment method
Meter accuracy testing	Electricity (inc VAT) - £90 Gas (inc VAT) - £138	10. Payments and charges – additional charges
Changing the position of your meter	Elec Single Phase - £80 Elec Three Phase - £140 Gas - £125 <i>Additional DNO/Gas Network charges may also apply on an individual basis</i>	10. Payments and charges – additional charges
Disconnection or reconnection of your supply	De-energise Elec - £42 Remove Elec - £68 Install Elec - £68 Remove Gas - £90 Install Gas - £92 <i>Additional DNO/Gas Network charges may also apply on an individual basis</i>	10. Payments and charges – additional charges
Prepayment meters installed at your property under warrant	Minimum fee of £150 Site visit charge £36 (additional fees may apply depending on circumstances)	11. Payments and charges – late payments
Suspension or permanent disconnection of the supply under warrant	Minimum fee of £370 (additional fees may apply depending on circumstances)	11. Payments and charges – late payments
Family Saver Club	1% interest per month £50 per fuel exit fee	13. Family Saver Club
Termination fee	£50 per fuel exit fee when leaving family saver club early	18. Cancelling your contract